



# Jobs in housing

Interested in a career in housing? There are more than 200 different roles to choose from in social housing alone.

Here's a selection of the most commonly advertised roles and the kinds of things you'd be doing in each.

## Housing Officer

Housing Officers carry out the day-to-day management of homes in social housing. You'll usually be responsible for a specific neighbourhood or 'patch' and most of your work is likely to be out of the office.

## Community Development Officer

Tenants have a right to say how their homes are managed and maintained. As a Community Development Officer, you'll listen and respond to tenant and community needs, working with them to deliver projects with a positive impact.

## Supported Housing Officer

Supported housing services help people live safely and independently. As a Supported Housing Officer, you might be helping young care leavers, those who are or have been homeless, people with learning disabilities, drug or alcohol issues and ex-offenders.



## Housing Options Officer

As a Housing Options Officer, you'll help people avoid housing crisis and homelessness. You'll provide tailored advice based on their individual situations and explore housing possibilities.

## Asset Management Officer

As an Asset Management Officer, you'll be part of a wider team responsible for the development, repair and maintenance of tenants' homes and other property owned by the housing landlord.

## Customer Services Officer

As a Customer Services Officer, you'll be responsible for responding to tenants' enquiries and delivering high quality, supportive housing management and tenancy services.

## Income Officer

As an Income Officer, you'll ensure that tenants in financial difficulty know how to pay their rent and any other charges, as well as how to take early action to avoid unmanageable levels of arrears building up.



## Other jobs in housing

**Finance:** Most housing associations have their own finance department, providing a range of finance and accounting services.

**Property Development and Maintenance:** Includes roles responsible for building and maintaining homes (such as Asset Manager) and trades (such as plumbers and joiners) providing repairs and maintenance services.

**Corporate Governance:** In housing associations, corporate services departments provide support to governing boards and ensure compliance with all legal/statutory requirements. Human Resources functions and IT jobs are usually part of corporate services.

**Care and Repair:** Some housing organisations offer free advice and practical assistance to help elderly and disabled householders continue to live safely and independently in their own homes. Repairs staff are employed to carry out this work.



## Where to find out more

For the most up-to-date information on jobs, pay, other benefits and what employers are looking for, visit these websites:

<https://www.evh.org.uk/recruitment/need-a-job/current-vacancies>

<https://www.scottishhousingnews.com/jobs>

For local authority jobs and information on working in the public sector, go to <https://www.myjobscotland.gov.uk/career-hub>

If you're 16-24, check out your local Developing the Young Workforce Regional Group at <https://www.dyw.scot/>. Some housing employers use these to advertise jobs and apprenticeship opportunities.

For more on apprenticeships, go to <https://www.apprenticeships.scot>

